

Sustainable Retail Summit Agenda

Day 1 - 28th January

Sustainability in Motion: SRS Welcome Address with the CGF's Coalition Directors

4:30 pm - 4:45 pm

Join the heads of the CGF's health and sustainability Coalitions to learn more about the core themes on show at the Sustainable Retail Summit. Any questions about the Coalitions or interested in joining them? The SRS Official Opening Cocktail will be the opportunity to speak at greater length!

Room: Plenary Hall - Bishopsgate Forum (Level 3)

Speakers

Isabelle KUMAR, Presenter and Journalist - Moderator

Sharon BLIGH, Health & Sustainability Director, The Consumer Goods Forum

Didier BERGERET, Director, Sustainability, The Consumer Goods Forum

Cédric DEVER, Director, Plastic Waste, The Consumer Goods Forum

Sustainability in Motion: Health & Sustainability Insights from the Field

4:45 pm - 5:15 pm

In this session, we will address daily challenges in driving business impact for health and sustainability, offering strategies for aligning long-term goals, prioritising customer needs and breaking the silos on people & planet. Panelists, bringing together a number of the CGF's Coalition co-chairs, will discuss the steps needed to ensure all departments are working towards the same goals, from vision through to operational realities and will share what they are currently doing to overcome the challenges and advance the Coalitions they are helping lead.

Room: Plenary Hall - Bishopsgate Forum (Level 3)

Speakers

Isabelle KUMAR, Presenter and Journalist - Moderator

Chris FRANKE, Senior Manager, Global Sustainability, Walmart

Virginie MAHIN, Senior Director, Global Social Sustainability, Mondelēz International

Grant SPRICK, VP Climate and Environment, Ahold Delhaize

Ayla ZIZ, Chief Customer Officer, SVP Commercial Europe, Danone

Unlocking Consumer Behaviour to Drive Positive Change

5:15 pm - 5:35 pm

Despite concerted efforts across sectors like health, food waste reduction, and net-zero initiatives,

changing consumer behavior remains a significant challenge. In this session, Solitaire Townsend (Futerra) will explore innovative approaches to overcoming barriers to adopting sustainable practices and highlight effective strategies for consumer messaging and engagement, placing consumers at the heart of sustainability efforts.

Room: Plenary Hall - Bishopsgate Forum (Level 3)

Speakers

Solitaire TOWNSEND, Chief Solutionist & Co-Founder, Futerra

Masterclass - The WWF Basket: Halving the Environmental Impact of UK Shopping Baskets by 2030

5:35 pm - 5:55 pm

Join this session to learn more about WWF's innovative WWF Basket approach to tracking and improving sustainability in food retail environments. We'll explore how this holistic framework captures a comprehensive range of climate and environmental data submitted by food retailers, including Scope 1, 2, and 3 emissions. Discussion will cover various interconnected aspects of the WWF Basket, such as efforts to combat deforestation, the shift towards conversion-free supply chains, food system transformation, mitigation of nature degradation, and climate impact reduction. We'll also examine how these factors affect consumers and highlight the crucial link between climate change and nature loss. Join us to gain insights into this multifaceted approach that addresses both climate and nature concerns in the food retail sector.

Room: Plenary Hall - Bishopsgate Forum (Level 3)

Speakers

Sophie BAUER, Head of Food System Transformation, WWF-UK

Transforming the Food System Through the Pathways to Net Zero: Sharing the UK's Innovative Approach

5:55 pm - 6:15 pm

Join Kirsty Saddler, Director of Health & Sustainability Programmes at IGD, as she examines the groundbreaking food system net zero plan released in the United Kingdom in November 2024, which provides a basis for the nation's food system to transition to net zero in a more co-ordinated and collaborative way. Kirsty will discuss the key components of this comprehensive strategy and how it addresses the complex challenges of reducing greenhouse gas emissions across the entire food supply chain. Attendees will gain insights into the innovative policies, technologies and collaborative efforts proposed to transform agricultural practices, food production, distribution, and consumption patterns.

Room: Plenary Hall - Bishopsgate Forum (Level 3)

Speakers

Kirsty SADDLER, Director of Health & Sustainability Programmes, Institute of Grocery Distribution

SRS Official Opening Cocktail - kindly hosted by SFI and PEFC

6:30 pm - 7:30 pm

Location: 22 Bishopsgate - Networking Area (Level 3)

Day 2 - 29th January

A Warm Welcome to the Sustainable Retail Summit

8:00 am - 8:10 am

Highlighting the crucial role of leadership in driving health and sustainability, this session will showcase key strategies from industry leaders who are actively implementing solutions. Join Wai-Chan Chan, the Managing Director of The Consumer Goods Forum, alongside Imke van Gasselt (Ahold Delhaize) and Christine Montenegro McGrath (Mondelēz International), as they discuss the critical focus given to the CGF's Co-Chair Ambition which remains committed to accelerating positive impacts on People and Planet by driving focused actions faster together.

Room: Plenary Hall - Bishopsgate Forum (Level 3)

Speakers

Isabelle KUMAR, Presenter and Journalist - Moderator

Wai-Chan CHAN, Managing Director, The Consumer Goods Forum

Imke van GASSELT, VP Health & Sustainable Diets, Ahold Delhaize

Christine MONTEMNEGRO McGRATH, Senior Vice President and Chief Impact & Sustainability Officer, Mondelēz International

CEO Panel: Industry's Role in Shaping a Sustainable Future

8:10 am - 8:40 am

With its global reach, CEO leadership and focus on retailer-manufacturer collaboration, the Consumer Goods Forum is in a unique position to drive positive change and help address key challenges impacting the industry. Join industry leaders Ken Murphy (Group CEO, Tesco) and Hein Schumacher (CEO, Unilever), to learn more about how our core activities in the areas of health and sustainability are benefiting people, planet and business to ensure better lives through better business. Ken and Hein will explore the holistic approach to health and sustainability as exemplified by the Consumer Goods Forum's Coalitions of Action.

Attendees will gain insights into innovative strategies to combat food waste in retail, advancements in sustainable packaging and progress towards emissions reduction and net zero goals. Ken and Hein will also address the business case for prioritising sustainability initiatives, challenges faced in implementing sustainable practices and methods for bridging the gap between consumer understanding and sustainability efforts.

Room: Plenary Hall - Bishopsgate Forum (Level 3)

Speakers

Isabelle KUMAR, Presenter and Journalist - Moderator

Ken MURPHY, Group CEO, Tesco plc
Hein SCHUMACHER, CEO, Unilever

Fireside Chat: Supply Chain Decarbonization - Turning Data into Climate Action

8:40 am - 9:00 am

As companies race to meet ambitious net-zero targets, many struggle with the complexity of measuring and reducing Scope 3 emissions across global supply chains. In this session, Saif Hameed shares practical insights from helping leading businesses transform supply chain carbon data into actionable sustainability strategies. Drawing from his work with complex multi-tier supply chains, Saif will demonstrate how companies can move beyond basic carbon accounting to drive meaningful emissions reductions while strengthening stakeholder relationships. Attendees will gain insights into approaches for engaging suppliers, employees and customers in decarbonization efforts and discover how data-driven sustainability programs can unlock environmental and business value.

Room: Plenary Hall - Bishopsgate Forum (Level 3)

Speakers

Isabelle KUMAR, Presenter and Journalist - Moderator
Saif HAMEED, Founder and CEO, Altruistiq

From Ambition to Action: Rethinking Sustainability Strategies for the Next Decade

9:00 am - 9:30 am

In the face of significant headwinds—ranging from declining ESG-linked investments to the high costs and complexity of delivery—many companies are revisiting or delaying their ambitious sustainability goals. Despite these challenges, the urgency of the crisis persists with planetary boundaries being crossed and regulations tightening. In this session, Bain & Company partners Harry Morrison and Caroline Jean will explore a pragmatic, focused approach to sustainability that aligns with market trends, builds on the latest consumer insight and leverages technology innovations in order to deliver impact and value for the long term.

Room: Plenary Hall - Bishopsgate Forum (Level 3)

Speakers

Caroline JEAN, Partner, Bain & Company
Harry MORRISON, Partner, Sustainability & Responsibility, Bain & Company

Networking Break

9:30 am - 10:15 am

Location: Networking Area (Level 3)

Sustainable Packaging in Practice: Balancing Design, Consumer Benefits and Business Realities

10:15 am - 11:00 am

This session explores the complex challenge retailers face in implementing sustainable packaging solutions while meeting consumer needs and business objectives. We'll examine key insights from industry leaders who have successfully navigated this space, with a particular focus on the role of the CGF's Golden Design Rules (GDR) in shaping supplier guidelines. Panelists will explore the business challenges associated with plastic packaging reduction and highlight practical strategies for integrating the GDRs into company operations, exploring how organisations can align sustainability goals with consumer expectations. Attendees will gain insights into brand transformations aimed at enhancing product sustainability and advancing the circular economy for plastics. Join us to learn how leading companies are turning sustainable packaging challenges into opportunities for innovation and growth.

Room: Leadenhall Hub 1 & 2 (Level 3)

Speakers

Julia KOSKELLA, Director - Packaging Innovation & Reuse, SYSTEMIQ Ltd.

Bertrand SWIDERSKI, Chief Sustainability Officer, Carrefour

Carsten BERTRAM, Head of Packaging Sustainability, Henkel Consumer Brands

Sander DEFROYT, Lead of Strategy and Thought Leadership in the Plastics Initiative, Ellen MacArthur Foundation

Wouter VERMEULEN, Vice President Sustainability & Public Policy Europe, The Coca-Cola Company

Future-Proofing Our Plates: Building Healthier and More Sustainable Food Environments

10:15 am - 11:00 am

Join industry leaders for a compelling discussion on transforming food environments to promote healthier, more sustainable consumer choices. Paul Crewe (Anthesis Group) will moderate this session featuring insights from global retail and nutrition experts. Imke van Gasselt (Ahold Delhaize) will share strategies for advancing sustainable diets and protein diversification, while Greg Garrett (ATNI) will present key findings from ATNI's 2024 Global Index, offering fresh perspectives on nutrition profiling and the role of investors in driving positive change, while Nathalie Alquier (Danone) will explore innovative approaches to wellness programming.

Room: Threadneedle Hub (Level 3)

Speakers

Paul CREWE, Chief Sustainability Officer & Executive Director, Anthesis Group

Imke van GASSELT, VP Health & Sustainable Diets, Ahold Delhaize

Greg S. GARRETT, Executive Director, ATNi (Access to Nutrition initiative)

Nathalie ALQUIER, Chief Sustainability Officer , Danone

From Waste to Worth: The Impact of Reuse and Refill Models on the Future of Retail

11:15 am - 12:00 pm

As the shift from disposable packaging to reuse and refill models accelerates, retailers are increasingly exploring strategies to reduce material use, waste and greenhouse gas emissions. This session will examine the successful implementation of large-scale reuse and refill systems, discussing key insights, consumer behavior changes and the operational challenges retailers face in adopting these models. Attendees will gain insights on the integration of reuse and refill systems into retail operations and the evolving habits driving this transformation on the future of retail.

Room: Leadenhall Hub 1 & 2 (Level 3)

Speakers

Cédric DEVER, Director, Plastic Waste, The Consumer Goods Forum

Jean HORNAIN, CEO, CITEO

Dr. Zahra BHOJANI, PhD, Sustainability and Enterprise Plastics Lead, Loblaw Companies Limited

Stuart CHIDLEY, Co-Founder , Beauty Kitchen & Reposit

Building a People & Planet-Positive Future: Integrating Human Rights into the Climate Transition

11:15 am - 12:00 pm

Join this session as we explore the intersection of climate action and human rights, focusing on how companies can integrate human rights considerations into their climate transition plans. Panelists will share real-world examples of how businesses are addressing the impacts of climate change on workers, from protecting against heat waves and air pollution to safeguarding human rights. Panelists will also elaborate on the role and importance of the CGF's Human Rights Coalition and the frameworks needed to ensure a just and equitable green transition in the industry.

Room: Threadneedle Hub (Level 3)

Speakers

Isabelle KUMAR, Presenter and Journalist - Moderator

Joseph JAMES, Sustainability Manager Forest Risk Commodities, Sainsbury's

Eloise SAVILL, Private Sector Adviser, Anti-Slavery International

Jessica RIVAS, Director, Human Rights, McDonald's

Networking Lunch

12:00 pm - 1:00 pm

Location: Networking Area (Level 3)

Interactive Session: Pioneering Climate & Nature Tech - Innovative Solutions for Retail Challenges

1:00 pm - 2:00 pm

Join us to connect with visionary investors and entrepreneurs who are redefining retail with cutting-edge climate and nature technologies. Discover how innovative startups are solving complex issues across the value chain, from reducing carbon emissions to ensuring sustainable sourcing. Engage in discussions on the most pressing obstacles retailers face and explore transformative, practical

applications designed to tackle specific challenges in your supply chain.

Room: Leadenhall Hub 1 & 2 (Level 3)

Speakers

Kasey HOOPER, Partner, Systemiq

Michael A. VOICE, Partner, Sunridge Partners

George DARRAH, Partner, Systemiq Capital

Kirsty MACDONALD, Principal, JamJar Investments

Justus LAUTEN, Founder, foodforecast

Dorn WENNINGER, Advisor, Gardin

Interactive Session: Decarbonization In Action

1:00 pm - 2:00 pm

This session will discuss a potential framework for environmental sustainability across the retail sector and the challenges companies across the value chain currently face in accelerating decarbonization. Attendees will first hear from experts in the field and then participate in interactive small group discussions to understand how peers are tackling unique challenges and making progress on decarbonization. This will be a highly interactive session focused on bringing together perspectives across the value chain to share best practices and identify potential opportunities for collaboration to unlock progress.

Room: Plenary Hall - Bishopsgate Forum (Level 3)

Speakers

Shalini UNNIKRISHNAN, Managing Director & Senior Partner, Boston Consulting Group

Archana JAGANNATHAN, Chief Sustainability Officer, PepsiCo Europe

Grant SPRICK, VP Climate and Environment, Ahold Delhaize

Sharon BLIGH, Health & Sustainability Director, The Consumer Goods Forum

Interactive Session: Pioneering Climate & Nature Tech - Innovative Solutions for Retail Challenges

2:15 pm - 3:15 pm

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Interactive Session: Decarbonization In Action

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Room: Plenary Hall - Bishopsgate Forum (Level 3)

Speakers

Jenny AYLWIN, Managing Director and Partner, Climate and Sustainability Consumer Leader EMESA, Boston Consulting Group

Grant SPRICK, VP Climate and Environment, Ahold Delhaize

Archana JAGANNATHAN, Chief Sustainability Officer, PepsiCo Europe

Sharon BLIGH, Health & Sustainability Director, The Consumer Goods Forum

Networking Break

3:15 pm - 4:00 pm

Location: Networking Area (Level 3)

Unlocking Corporate Success Through Human Rights Due Diligence Policy and Collective Action

4:00 pm - 4:45 pm

Join this session to discover how industry can effectively tackle forced labor by harnessing collective action and robust Human Rights Due Diligence (HRDD) practices. Through real-world case studies, this session will highlight strategies for embedding HRDD within corporate operations, emphasising policy's critical role in successful implementation.

Room: Leadenhall Hub 1 & 2 (Level 3)

Speakers

Didier BERGERET, Director, Sustainability, The Consumer Goods Forum

Richa MITTAL, Executive Vice President and Chief Innovation Officer, Fair Labor Association (FLA)

Gerbrand HAVERKAMP, Executive Director, World Benchmarking Alliance

Virginie MAHIN, Senior Director, Global Social Sustainability, Mondelēz International

Rachel ELLIOTT, General Manager Sustainability - Impact Narrative & Human Rights, Woolworths Group

From Farm to Fork to Landfill: Tackling Waste's Climate Impact

4:00 pm - 4:45 pm

This session will explore how food waste across the supply chain impacts climate change and our food systems. We'll examine initiatives from farm to retail that are successfully reducing waste, while addressing both environmental and social implications. Participants will learn how different stakeholders are working together to create practical solutions that prevent food loss at every stage of the supply chain.

Discussion will also focus on the critical role of consumer behavior in addressing food waste. We'll explore effective strategies for engaging consumers in waste reduction efforts, from shopping decisions to household practices. Join us to discover actionable solutions that can help build a more sustainable and resilient food system while mitigating climate impacts.

Room: Threadneedle Hub (Level 3)

Speakers

Chris FRANKE, Senior Manager, Global Sustainability, Walmart

Sylvie BORIAS, Director of Engagement and CSR, Bel Group

Marija ROMPANI, Director of Ethics and Sustainability, John Lewis Partnership

Estelle HERSENHORN, Head of Food System Transformation, WRAP

Fireside chat: Enabling a Circular Carbon Economy

5:00 pm - 5:20 pm

Join Freya Burton (LanzaTech) for a compelling look at how innovative carbon recycling technologies can transform above-ground carbon sources into sustainable fuels, food and chemical products.

Freya will highlight the potential for these technologies to offer an industrial approach to both enable manufacturing at its current scale and achieve sustainability targets, including the role of consumer brands in adapting their supply chains to incorporate recycled carbon.

Room: Plenary Hall - Bishopsgate Forum (Level 3)

Speakers

Isabelle KUMAR, Presenter and Journalist - Moderator

Freya BURTON, Chief Sustainability Officer, LanzaTech

The Future of Shopping: Consumer Behaviour, Retail Insights and Data Science

5:20 pm - 5:40 pm

This session will explore how data-driven strategies and behavioral science are transforming the retail landscape, drawing on Josh Bottomley's experience and insights as CEO of Dunnhumby. Josh will cover key areas such as:

- Modern consumer decision-making patterns
- The role of data, advanced analytics and AI in understanding customer behaviour
- Psychological factors driving customer behaviour
- The growing importance of personalisation
- The evolution of consumer expectations around sustainability and shopping choices
- Strategies for aligning business objectives with consumer trends

Room: Plenary Hall - Bishopsgate Forum (Level 3)

Speakers

Josh BOTTOMLEY, Chief Executive Officer, dunnhumby

Urgent Action Towards a Healthier and More Sustainable Food System

5:40 pm - 6:00 pm

Join Anna Taylor, Executive Director of The Food Foundation, for a critical overview of interconnected challenges across the UK food system. Anna will highlight the importance of a supportive policy framework in enabling businesses to provide an environment which makes healthier and more sustainable food choices more accessible and available.

Room: Plenary Hall - Bishopsgate Forum (Level 3)

Speakers

Isabelle KUMAR, Presenter and Journalist - Moderator

Anna TAYLOR, Executive Director, The Food Foundation

Conference Closing Remarks

6:00 pm - 6:05 pm

Room: Plenary Hall - Bishopsgate Forum (Level 3)

Speakers

Isabelle KUMAR, Presenter and Journalist - Moderator

Official Networking Dinner - kindly hosted by Bain & Company

7:30 pm - 10:00 pm

Location: Blue Orchid London - The Skyline (100 Minories, City of London, London EC3N 1JY, United Kingdom)

No transfers - a 15-minute walk from 22 Bishopsgate.

Sustainability Discovery Tour - 30th January