

THE CONSUMER GOODS FORUM

CORPORATE BROCHURE

We are your global organisation; securing the future by driving positive change through collaborative actions.

www.theconsumergoodsforum.com

W elcome to The Consumer Goods Forum, and thank you for investing your time in getting to know us better.

What is the CGF?

The CGF is a unique organisation in many ways. First, we are primarily focused on helping our members drive positive change. We build consumer trust by addressing issues that they care about. Second, because positive change is a far bigger task than even the largest company can handle on its own, we focus on enabling collaboration at scale – between retailers and manufacturers and with relevant external stakeholders. Third, we are global; we only do things that need to be driven globally. Fourth, we are truly CEO-driven, illustrated by our very active Board of Directors; in fact, we only do things that really need CEO leadership. Lastly, and most importantly, we focus on action, not just talk.

In short, the CGF offers global, CEO-led collaboration to implement positive change at scale.

Very few other industry organisations in the world can claim to do any of these things and we believe none apart from the CGF does them all. If positive change is important to you, please do come and talk to us about how membership of the CGF can help you achieve your goals.

What do we mean by positive change?

Consumers – especially Millennials and younger – care so much about threats to "planet and people" that these issues now drive their purchase decisions. This is true globally, in developing markets as much as developed. For our members, therefore, positive change is about much more than just corporate social responsibility. They put it right at the heart of their corporate and brand strategies and they expect to drive long term value creation as a result.

The CGF works on four core pillars of positive change: food & non-food safety; environmental & social sustainability; health & wellness; and logistics & data flows in the end-to-end value chain. Within each, we identify specific areas where we think the CGF can have a distinctive impact. You can read more about them in the rest of this brochure.

What value will I get from becoming a member?

Most of the global consumer industry's largest manufacturers, retailers and service providers are members of the CGF. But our membership is diverse. We welcome small as well as large companies, food and non-food, nationals and multinationals, from developed and developing countries. As long as they believe in the importance of positive change. Depending on your company's circumstances, you will get value from your membership in different ways, including:

Tapping into other companies' best practices for implementation of positive change - through our toolkits, best practice summaries and share groups.

Making your compliance processes more efficient – by adopting our Global Food Safety and Sustainable Supply Chain Initiatives

Engaging with the industry stakeholders that influence your company's reputation – in a constructive and collaborative setting

Building your executives' personal networks and capabilities – by attending one of our four annual events: the Global Summit, the Sustainable Retail Summit, the Future Leaders Programme and GFSI Conference

Helping shape and lead the industry's global agenda – by joining one of our steering committees and working groups

What's the next step?

We are extremely proud of the work we do and the commitment shown by our members. Without their continuous support and dedication, our goal of driving positive change throughout the industry would not be possible. But every company's relationship with the CGF is unique and a conversation is worth much more than a brochure; so please feel free to reach out and connect with us, whether you want to join or are simply interested in learning more about us.



Bringing together consumer goods manufacturers and retailers in pursuit of business practices for efficiency and positive change across our industry; benefiting shoppers, consumers and the world without impeding competition.

BETTER LIVES THROUGH BETTER BUSINESS

Who We Are

A Thriving Global Membership

We are the only organisation that brings consumer goods retailers and manufacturers together globally. We are a CEO-led organisation that helps the world's retailers and consumer goods manufacturers to collaborate, alongside other key stakeholders, to secure consumer trust and drive positive change, including greater efficiency. With our global reach, CEO leadership and focus on retailer manufacturer collaboration, we are in a unique position to drive positive change and efficiency across the consumer goods industry and around the world. We do so for the benefit of both people and the planet, as well as our businesses, ensuring better lives through better business:

- We provide critical implementation support to our members, equipping them with the skills and tools to meet CGF commitments.
- We regularly engage with key stakeholders, collaborating with a variety of different actors with shared collective goals.
- We provide a platform for networking and best-practice sharing across the consumer goods industry and beyond.













Member Benefits

As the only association in the consumer goods industry that is truly global, while embracing both retailers and manufacturers, and service providers, our members understand the value of our uniqueness. Many of the opportunities and issues that we face as an industry can't be addressed by individual companies alone, or just by collaborating regionally. The CGF offers you a seat at the table, and our members know that our global, cross-value chain perspective is critical to helping drive positive change globally and in securing long-term, sustainable business growth.

Our members include small and large companies, food and personal care/hygiene, nationals and multinationals. Our members work together as peers and benefits include unrivalled opportunities to:

- shape the industry's critical operational standards that support value chain efficiency and protect consumers, workers and the environment;
- engage directly with external stakeholders who influence the reputation of your company as well as that of the industry as a whole;
- provide your key executives and future leaders the chance to build their capabilities and personal networks through focused working groups and select high-profile events;
- get practical help to implement global standards and best practices in your company;
- enjoy preferential rates to CGF and partner events; and
- have exclusive, member-only access to key industry reports, guidelines, toolkits and much more.

What Our Members & Partners Say

MIKE COUPE, CEO, SAINSBURY'S

"Once again CGF members are showing global and environmental leadership, and this latest move will play important role in achieving wider sustainability standards in the industry. As we move away from HFC gases and towards cleaner business practices, it's crucial that the consumer goods industry continues to lead the way and stay ahead of the curve".

MIKE BARRY, DIRECTOR SUSTAINABLE BUSINESS, MARKS & SPENCER

"M&S can't change the world of palm oil on its own. We use a fraction of the world's supply. By teaming up with other big players in the industry through the CGF, we have additional leverage and can share best practice. Very simply, together we are stronger and can move faster to help create a more sustainable approach to production and consumption".

GILLIAN KELLEHER, VICE PRESIDENT OF FOOD SAFETY AND QUALITY ASSURANCE, WEGMANS FOOD MARKETS

"GFSI provides the stakeholders with an international forum for food safety dialogue and engagement. There is strength in numbers. We learn from each other and help others on their food safety journey".

YASUO MASUDA, GENERAL MANAGER, AEON, CO., LTD.

"It's important we contribute to a better life for all by encouraging a culture of prevention, and the CGF provides the perfect platform to ensure we can take positive steps as an industry and not just in our own silos".

MARK SCHNEIDER, CEO, NESTLÉ S.A.

"One of the ambitions of The Consumer Goods Forum is to empower people to lead healthier lives. The Health & Wellness Pillar helps us to achieve this by offering an open platform for collaboration and best practice. I invite all companies, small and large, to join us in this collective effort. Every contribution counts".

MARK BATENIC, CHAIRMAN, IGA

"If you want to know where the future is going to be, there is no place better than The Global Summit. We're talking 1,000 CEOs and thought leaders coming together to talk about improving every aspect of our industry. We need events like this and The Forum delivers".

DAN UTECH, PRESIDENT OBAMA'S TOP ADVISOR ON CLIMATE CHANGE

"We commend The Consumer Goods Forum for their pledge to help achieve net zero deforestation by 2020. We're proud to partner with these companies, who recognise that taking action to prevent tropical deforestation is not only a critical part of protecting our climate and our ecosystems, but is simply good for business."

HUGO BYRNES, VP PRODUCT INTEGRITY, AHOLD DELHAIZE

"The ongoing development of tools that support members to source soy sustainably is key if we want to meet the 2020 deforestation commitment. The CGF provides a platform where retailers and manufacturers can come together to discuss challenges and share best practices".

EMMANUEL FABER, CEO, DANONE

"Through the gradual adoption of the Priority Industry Principles by CGF members, in collaboration with governments, NGOs, international labour organisations and civil society, we can go a long way to eradicate this daunting reality."

Our Board





Co-Chair IAN COOK, Colgate-Palmolive, USA Vice Co-Chair EMMANUEL FABER, Danone, France

Manufacturer College

- JEAN-PAUL AGON, L'Oréal, France
- GUIDO BARILLA, Barilla, Italy
- ALEX BONGRAIN, Groupe Savencia, France
- STEVEN A. CAHILLANE, Kellogg, USA
- THOMAS FALK, Kimberly-Clark, USA
- MAGNUS GROTH, Essity, Sweden
- JEFF HARMENING, General Mills, USA
- YOSHINORI ISOZAKI, Kirin, Japan
- H. FISK JOHNSON, SC Johnson, USA
- MAX KOEUNE, McCain Foods, Canada
- RAMON LAGUARTA, PepsiCo, USA
- BRIAN MCNAMARA, GSK Consumer Healthcare, UK
- JORGE MESQUITA, Johnson & Johnson, USA
- TAKAAKI NISHII, Ajinomoto, Japan
- PAUL POLMAN, Unilever, The Netherlands/UK
- JAMES QUINCEY, The Coca-Cola Company, USA
- GRANT REID, Mars, Incorporated, USA
- MICHITAKA SAWADA, KAO, Japan
- DANIEL SERVITJE, Bimbo, Mexico
- MARK SCHNEIDER, Nestlé, Switzerland
- RICHARD SMUCKER, Smucker, USA
- DAVID TAYLOR, Procter & Gamble, USA
- JEAN-FRANÇOIS VAN BOXMEER, Heineken, The Netherlands
- HANS VAN BYLEN, Henkel, Germany
- DIRK VAN DE PUT, Mondelēz International, USA



Co-Chair OLAF KOCH, METRO Group, Germany Vice Co-Chair ÖMER ÖZGÜR TORT, Migros Ticaret, Turkey

Retailer College

- GARETH ACKERMAN, Pick n Pay, South Africa
- MARK BATENIC, IGA, USA
- ALEXANDRE BOMPARD, Carrefour, France
- BRIAN CORNELL, Target, USA
- MIKE COUPE, Sainsbury, UK
- KLAUS DOHLE, Dohle, Germany
- CARLOS MARIO GIRALDO, Almacenes Exito, Colombia
- XIAO AN JI, Beijing Hualian, China
- · IAN McLEOD, Dairy Farm, China
- DAVE LEWIS, Tesco, UK
- DOUG McMILLON, Walmart, USA
- LARRY MERLO, CVS, USA
- FRANS MULLER, Ahold Delhaize, The Netherlands
- MOTOYA OKADA, Aeon, Japan
- SEAH KIAN PENG NTUC Fairprice, Singapore
- STEFANO PESSINA, Walgreens Boots Alliance, USA
- STEVE ROWE, Marks & Spencer, UK
- PEDRO SOARES DOS SANTOS, Jerónimo Martins, Portugal
- JAIME SOLER, Cencosud, Chile
- · LIONEL SOUQUE, REWE Group, Germany
- PER STRÖMBERG, ICA, Sweden
- · SADANOBU TAKEMASU, Lawson, Japan
- DANNY WEGMAN, Wegman's, USA
- GALEN WESTON, Loblaw, Canada
- · DANIEL ZHANG, Alibaba Group, China

Our Strategic Framework & Initiatives

Our strategic initiatives focus on some of the most important opportunities and risks facing our industry globally. And, by taking advantage of our uniqueness, we only work on such that need CEO-level guidance.

For our work to be successful, change must come from the top down, and it is from here that our work is able to drive positive change globally.

Our initiatives currently cover:



- Data Accuracy
- Digital Consumer
- Transparency
- Leapfrog Workshops

Industry collaboration that serves consumers better

Identifying and implementing global standards, protocols and principles for the management of data, processes and capabilities that span the value chain.



- Collaboration for Healthier Lives
 Employee Health & Wellbeing
- Digital

Empowered, healthier consumers globally

Helping companies and other partners to collaborate to empower people to live healthier lives and demonstrate business as a force for good.

Food Safety

GESI

Capability Building

Public-Private Partnerships

Harmonised

Standards

consumers everywhere

Safe food for

Bringing together key actors of the food industry to collaboratively drive continuous improvement in food safety management systems around the world.



TransparencyPreservatives

Consumer trust in the health and safety of non-food products

Working together to find new ways to improve consumer and value chain transparency, and thus create trust.



- Deforestation
- Food and Solid Waste
- Refrigeration

Sustainable value chains and business practices globally

Acting together to position the industry as a leader in protecting against climate change and reducing waste.



- Forced LabourPriority Industry
- Principles
- Civil Society & Governmental Collaborations

Decent working conditions for all

Eradicating forced labour from the global supply chains and own operations of our member companies.



Sustainable Supply Chain Initiative

- Benchmarking & Recognition of Standards
 Scheme Manage-
- ment Criteria
- Social Criteria

Trust in sustainability standards worldwide

Building a robust programme to benchmark and recognise sustainability standards.



INCREASING TRANSPARENCY, BUILDING TRUST

Handled through our End-to-End Value Chain initiative, our members are also working together to benefit the entire value chain. By identifying key areas for improvement and relevant projects to support those improvements, with a focus on demand value creation, collaborative supply chains and enablers and standards, our work has a far-reaching impact for every level of a consumer goods business. Whether you are working in an e-commerce warehouse, a global marketing department or designing software to track shipping containers, there is something to be gained from working on one of our projects, attending one of our workshops or accessing one of our reports.

REAL-TIME & ACCURATE DATA

Our vision is for an industry in which trading partners have access to real-time, accurate and independently assured product and supply chain data down to item level; consumers can get accurate, on demand answers to the questions they have on the products they buy (e.g. ingredients, safety) and where they come from (e.g. origin, social & environmental impacts); and consumers also have confidence that the personal data they provide to companies will be reliably safeguarded and responsibly used.

DEFINING BEST PRACTICES & FORWARD-THINKING

Our teams, consisting of experts from our members, are involved in developing best practices on noncompetitive business processes and drawing the future value chain vision to understand where our industry is moving to. Through reports like those from our Learning Series on AI and robotics, blockchain, Internet of Things, the Evolution of the Physical Store, and the interactive workshops and studies, our members engage on a regular basis to find new and more effective ways of working together.

OUR MEMBERS AND INDUSTRY-SHAPING PROJECTS

A key component of this initiative is our member-driven projects. With an emphasis on overcoming the biggest challenges facing our industry along the value chain – be it improving on traceability and product safety through interoperability and big data, eliminating waste in the supply chain or maintaining consumer trust – our projects have the power to shape our industry for years to come. Our members are at the core of these efforts, and, as a member, your role can be integral in helping to define the future of our industry. Would you like to say in 10 years' time that your company had a say in how the business requirements for a new product identifier were identified? Would you be proud if your company was behind the reason consumers now trust companies more than ever? If yes, our projects are the place to be.

TANGIBLE, PRACTICAL & ACTIONABLE SOLUTIONS

The End-to-End Value Chain initiative deals with all things that 'move' in a supply chain, be it a consumer item, a truck transporting pallets or data channeled to the device of a consumer or exchanged between business partners. We believe that companies need to find new ways to collect and share data as well as collaborate on precompetitive areas throughout the supply chain - with each other and with consumers - in a world where poor data handling, packaging waste and outmoded technologies lead to spiraling costs and inefficiencies that can span an entire supply chain. To help us get there, we are now also discussing, testing and researching "leapfrog" approaches through interactive sessions and workshops. Our members are committed to principles and practices that promote an environment of trust between the consumer and business. We do so against a backdrop of rapidly changing technology and consumer behaviour shifts that put a premium on practice trust-building and consumer communication. Are you?

www.tcgfvaluechain.com







Health & Wellness

A COLLECTIVE BUSINESS MOVEMENT TO EMPOWER PEOPLE TO LIVE HEALTHIER LIVES AND DRIVE SHARED BUSINESS VALUE

Through our Health & Wellness work, we are bringing together our members and external stakeholders to help consumers and employees make informed choices and adopt healthier lifestyles. We advocate for empowering consumers with products and services and meaningful information to support healthier diets, physical activity and balanced lifestyles. We want to help them make good decisions for themselves and their families, and we want our businesses to be seen as a force for good. Through collaboration we can define new business collaborations, learn best practices in nudging consumer behaviour and create grass roots movements – one community at a time, bringing together multistakeholder coalitions to identify solutions for the global health challenges.

COLLABORATION FOR HEALTHIER LIVES

Our member-led Collaboration for Healthier Lives initiative is a global convening power for stakeholders to learn and explore how retailers and manufacturers can together help people take incremental steps towards living healthier lives, while also contributing to our shared business value in health and wellness with innovations and new business collaborations. We firmly believe that the store environment can create a tranformational impact on the health and wellbeing of people.

TAKING THE REGIONAL APPROACH

Although health and wellness is a global challenge, we recognise that the reasons for health issues can vary from country-to-country. If we are to achieve our goal of creating positive change in communities around the world, we need to tailor our approach to meet the needs of the local people and to work with local public health authorities and other key stakeholders. As such, we are rolling out Collaboration for Healthier Lives initiatives around the world. We have successfully launched, or are in the process of launching, initiatives in Colombia, Costa Rica, France, Japan, Turkey, the US and UK.

DRIVING AN OMNICHANNEL STRATEGY

If we are to successfully focus on prevention and the health and wellbeing of our consumers and employees, we must effectively leverage touchpoints in physical and digital communities to drive access to health and wellbeing solutions. Our members are engaged in projects that experiment with new business models to make health and wellbeing preventative services sustainable as an entry point into consumer-driven health and wellbeing. Digital can play its role as an enabler for behavioural change, through data, online tools and applications and through online community support networks.

LOOKING AT THE BIGGER PICTURE

As part of our role as a global organisation, we must also work with external stakeholders and align with the global health agenda. For this reason, it's important that we demonstrate the impact of CGF members in contributing to the UN Sustainable Development Goals, with a focus on SDG 2 (zero hunger), 3 (good health and wellbeing) and 17 (partnerships) in particular. Through our commitment to being part of the solution, and our own Board-approved resolutions and commitments, we know the work of our members is positively impacting people around the world and helping to take us one step closer to our vision of empowered, healthier consumers globally.

REPORTING ON OUR PROGRESS

As we look to improve transparency for our consumers, it's also important we are transparent about the success we are having and the challenges we are facing. We are, therefore, regularly sharing best practices through our Healthier Lives Case Studies booklet and online blog and webinar learning series, and through events like the Sustainable Retail Summit. We also produce an annual report that highlights more concretely how our members are taking collective steps on health and wellness. For example, over the last two years, members have reported reformulating more than 200,000 products - reducing sugar and salt primarily - and in the 2018 report, over 85% said they had formed partnership with local stakeholders on community health programmes, while 1.6 million employees participated in employee health and wellbeing programmes.

www.tcgfhealthandwellness.com



Global Food Safety Initiative

SAFE FOOD FOR CONSUMERS, EVERYWHERE

The Global Food Safety Initiative (GFSI) brings together key actors of the food industry to collaboratively drive continuous improvement in food safety management systems around the world. With a vision of "Safe food for consumers, everywhere", food industry leaders created GFSI in 2000 to find collaborative solutions to collective concerns, notably to reduce food safety risks, audit duplication and costs while building trust throughout the supply chain. The GFSI community works on a volunteer basis and is composed of the world's leading food safety experts from retail, manufacturing and food service companies, as well as IGOs, governments, academia and service providers.

DEFINING FOOD SAFETY REQUIREMENTS

Supermarkets, restaurant chains, convenience stores, food manufacturers and other players throughout the value chain from farm to fork all implement food safety certification programmes. Food safety experts in our GFSI Technical Working Groups have created the world's most widely accepted fundamental food safety guidelines, laid out in the GFSI Benchmarking Requirements, to provide a common benchmark for these widely-used food safety certification programmes. Once successfully benchmarked they are 'recognised', driving growing confidence, acceptance and implementation of third-party certification along the entire food supply chain.

CREATING LINKS WITH KEY ORGANISATIONS & REGULATORS

In order to foster greater harmonisation, one key objective of GFSI is to build public-private partnerships and actively engage governments in recognising and accepting GFSI benchmarked certification programmes as an effective and efficient tool for global food safety management. We are also working on creating active relationships with organisations such as the FAO, WTO and OIE to further align industry and government.

WORKING LOCALLY TO IMPROVE FOOD SAFETY GLOBALLY

Through our food safety capacity building framework, companies who lack or have underdeveloped food safety management systems are being supported through a systematic continuous improvement process in the countries that need them most. Our Local Groups, spanning the Americas, Europe and Asia, are also working tirelessly to address the most pressing regional issues and seek the implementation of standard methodologies.

PROVIDING A ROADMAP TO SAFER FOOD AND MARKET ACCESS

GFSI works with and for all actors of the food value chain. Not all food actors are immediately able to access certification to a GFSI-recognised certification programme. For companies who lack or have underdeveloped food safety management systems, GFSI has developed the Global Markets Programme. It sets out how these food companies can meet the challenge of food safety, while simultaneously reducing hazards in global food supply chains and working towards market access through certification to one of the GFSI-recognised CPOs (certification programme owners). It provides an unaccredited entry point for operations with its step-by-step programme designed to build capacity within production and manufacturing operations, and implement a course of continuous improvement.

OUR INDUSTRY-LEADING FOOD SAFETY EVENTS

In addition to our various working group, taskforce and Board meetings, we bring together food safety specialists from all over the world at our industryleading annual GFSI Conference, as well as at a number of regional events. The GFSI Conference is a unique platform for decision makers from the global food industry to share knowledge, network and conduct business. The regional events, such as the GFSI Focus Days, raise awareness in regions that are less familiar with the benefits of GFSI. These events are instrumental in supporting our efforts to work collaboratively on common food safety issues and build confidence in third-party certification throughout the supply chain.

www.mygfsi.com





Environmental Sustainability

SUSTAINABLE VALUE CHAINS AND BUSINESS PRACTICES GLOBALLY

Our Environmental Work sees members collaborating to support the industry's goal of creating sustainable value chains and business practices globally. With an emphasis on tackling today's biggest climate change issues, our approach to driving positive change is built around engaging our wider membership and encouraging participation and implementation, with a firm commitment to reduce the level of global warming associated with the consumer goods industry and through participation in specialist, open working groups designed to address key challenges.

PROVIDING ENVIRONMENTAL LEADERSHIP

The mission of our sustainability work is to position the consumer goods industry as a leader in tackling climate change, reducing waste and improving social and environmental stewardship in global supply chains. This objective will be achieved through the global and collaborative efforts of our members and, more specifically, by addressing sustainability challenges that impact the industry; bringing global alignment and voluntary standards to non-competitive areas such as ethical sourcing; and developing and agreeing on methodologies and metrics that measure sustainability improvements in the industry.

DEVELOPING PUBLIC COMMITMENTS & A FRAMEWORK FOR CHANGE

In 2010, our Board approved two public commitments on achieving zero-net deforestation by 2020 – through the sustainable sourcing of key commodities like soy, palm oil, beef and paper and pulp – and on beginning to phase out HFC refrigerants from 2015. A third resolution was then approved in 2015 to halve food waste within our members' individual operations by 2025. In 2016, a second Refrigeration Resolution was approved to continue the phase out of HFCs and call on the inclusion of HFCs in the Montreal Protocol. To help support these goals, our members have co-produced a number of key tools, such as our topic-specific best practice booklets and Food Waste Reference Document.

ENGAGING WITH STAKEHOLDERS

Furthermore, we regularly engage with key sustainability actors and are involved in multi-stakeholder initiatives such as the Food Loss and Waste Protocol established with the World Resources Institute. In 2017, we worked with Champions 12.3 on a Call to Action to simplify and standardise food date labels globally in order to reduce food waste by 2020, including only using one label at a time. We are also partnering with the Ocean Conservancy's Trash Free Seas Alliance and The Ellen MacAuthur Foundation on the threat that solid waste (including plastics) poses to the planet, and in particular, the oceans. We are also working alongside other relevant stakeholders such as Supply Change, WRAP and schecco.

DRIVING THE AGENDA THROUGH MULTI-SECTORAL COLLABORATIONS

Our members fully appreciate the need for multisectoral and collaborative actions if we are to achieve our climate change goals, and how global partnerships can bring about positive change. By developing cross sector partnerships we can create powerful sources of advocacy and show how multiple companies from multiple sectors support action by policy makers on issues such as carbon pricing, science-based targets and carbon reporting. This is evident by the portfolio of programmes and workstreams that we are currently working on and through the co-founding of such collaborative partnerships as the Tropical Forest Alliance 2020 and the Banking Environment Initiative.

CGF Resolution:

On deforestation... "We pledge to mobilise resources within our respective businesses to help achieve zero net deforestation by 2020".

For refrigeration... "We are taking action to mobilise resources to phase out high GWP (global warming potential) HFCs and have more sustainable management of refrigeration and systems".

On food waste... "We are committed to preventing food waste and maximising its recovery towards the goal of halving food waste by 2025".

www.tcgfenvironmental.com







FIGHTING FORCED LABOUR

Our members have been long committed to promoting decent working conditions worldwide but recognise that the eradication of forced labour remains a key challenge. We are, therefore, working to drive global collaboration between retailers and manufacturers and thereby dedicate specific efforts to address forced labour as one of the most pressing social issues of our time. This commitment was confirmed with the January 2016 announcement of a Board-approved Social Resolution on Forced Labour, and, more recently, through the announcement of the Priority Industry Principles on Forced Labour.

CREATING A PLATFORM FOR SUCCESS

To help ensure implementation across our wider membership, we will harness the power of collective action as an industry group to identify and address issues and geographies of shared concern, enhancing the efficiency of any individual company initiatives in this area. In areas of shared concern, we will jointly develop specific action plans supporting the eradication of forced labour, in alignment with the widely embraced guidance provided by the United Nations Guiding Principles on Business and Human Rights. To achieve this ambitious goal, we will work closely with other industries, with governments and with civil society. We recognise that progress will require meaningful advances in enforcement of relevant national laws, international frameworks and increased support for and protection of victims and vulnerable populations.

RECOGNISING OUR INDUSTRY'S ROLE

Today, according to the International Labour Organisation (ILO), almost 25 million people are in forced labour, including 16 million in the private sector. Estimates show that illicit revenues from forced labour stand at \$150 billion annually, making it the most profitable global crime. Our industry is at risk, because of its complex, disaggregated global supply chains that rely on lowskilled labour. Forced labour can be found in sectors such as food and beverage, agriculture, manufacturing, and many sub-segments of fast moving consumer goods. It often involves some of the poorest countries in the world with limited institutional capacity for regulation to protect workers' rights. 10 countries account for 71% of those in forced labour; however all countries and regions, including Europe, and sectors are affected globally.

SOCIAL RESOLUTION ON FORCED LABOUR

The Social Resolution engages our members as responsible businesses, to strive to eradicate forced labour from their supply chains and to continue not to tolerate forced labour within their own operations. Our members recognise that upholding and advancing fundamental human rights is critical to addressing the root causes of forced labour. To this effect, the Resolution builds upon the widely embraced guidance provided by the UN Guiding Principles on Business and Human Rights (UNGPs), and other international frameworks including the ILO Declaration on Fundamental Principles and Rights at Work, and the UN Sustainable Development Goals.

PRIORITY INDUSTRY PRINCIPLES

Building on the momentum of the Resolution, our Board announced three Priority Industry Principles in December 2016, which will help to prioritise action to address the primary drivers of forced labour, translating the Resolution into action. Our members are now working collectively to implement the Principles in areas and geographies of key concern, starting with the seafood and palm oil industries in Southeast Asia. The three Principles are:

I. Every worker should have freedom of movement.

The ability of workers to move freely should not be restricted by their employer through abuse, threats and practices such as retention of passport and valuable possessions.

II. No worker should pay for a job.

Fees and costs associated with recruitment and employment should be paid by the employer, not the employee.

III. No worker should be indebted or coerced to work. Workers should work freely, aware of the terms and conditions of their work in advance, and paid regularly as agreed.

TAKING THE COLLECTIVE APPROACH

Working closely with governments, civil society and on the ground initiatives will be intrinsic to the success of our collective action on forced labour, and on effective steps to prevent, mitigate and remediate human rights. Through individual approaches and initiatives, our members have a long track record of promoting decent working conditions worldwide. Challenges such as forced labour, however, require us to strengthen these existing efforts through focused collective action. Through the CGF's global influence, leadership position and convening power, we are uniquely positioned to have a positive impact, by engaging the industry alongside relevant institutions and stakeholders. We have now started to hold events in key geographical areas with important stakeholders such as the Institute for Human Rights and Business on responsible recruitment.

CGF Resolution:

On Forced Labour... "We strive to eradicate forced labour from our value chains and continue not to tolerate it within our own operations".

www.tcgfsocial.com



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Sustainable Supply Chain Initiative

TRUST IN SUSTAINABILITY STANDARDS WORLDWIDE

To help meet the needs of our members, and to support the development of socially and environmentally responsible supply chains around the world, the Sustainable Supply Chain Initiative (SSCI) is the newest initiative developed by The Consumer Goods Forum. We are currently building the SSCI into a robust programme to benchmark and recognise sustainability standards. SSCI will streamline benchmarking processes across the CGF by replicating the successful approach of the Global Food Safety Initiative to recognising standards.

PROVIDING CLEAR GUIDANCE

The Sustainable Supply Chain Initiative will provide buyers and suppliers with clear guidance on which third-party auditing and certification schemes cover key sustainability requirements and apply robust verification practices. By undergoing benchmarking and achieving SSCI recognition, scheme owners signal a strong commitment to raising the bar while driving harmonisation.

www.tcgfssci.com

ENSURING CONFIDENCE IN SUSTAINABLE SOURCING

The SSCI will ensure confidence in sustainable sourcing, reduce audit duplication, complexity and cost for all stakeholders and ultimately drive positive social and environmental impact on the ground. It will initially focus on social compliance with a view to expanding the scope to environmental compliance.

We are currently working to develop the two main parts of the SSCI benchmark criteria:

- **Social Criteria:** Criteria that are typically found in codes of conduct (e.g. child labour, forced labour, working hours, discrimination, etc.)
- Scheme Management Criteria: Criteria that ensure the robust performance of schemes and the effective implementation of the schemes' procedures and policies (e.g. standard-setting mechanism, independent oversight of audit firms, auditor competence requirements, etc.)

In addition to CGF members, we will closely involve stakeholders in the process and invite them to contribute to our progress. Following a public consultation, the official launch is expected to be in autumn 2018.

Chris Tyas, Global Head of Supply Chain, Nestlé, said,

"I am delighted to announce that the CGF Board's decision to create the Sustainable Supply Chain Initiative is now coming to fruition. Through the SSCI, we will ensure that CGF recognised sustainability auditing and certification schemes cover key sustainability requirements and verify their implementation. SSCI will support continuous improvement of these schemes worldwide in order to achieve our common goal of more sustainable supply chains. We look forward to providing our industry with the necessary tools to implement sustainability commitments".



Non-Food Safety

Over the past 15 years, consumers around the world have become increasingly concerned about the safety and environmental impacts of ingredients used in a wide range of non-food products, especially those involving skin contact (e.g. personal care, beauty, hygiene and household categories). Examples of ingredients that have recently generated significant public concern are: parabens, microbeads and endocrine disruptors, among many others.

This situation stems in part from the fact that while some ingredients may pose safety hazards under certain extreme conditions, they do not pose material risks under normal use – and in fact they may play an essential role (e.g. preservatives) so that their removal may create more risk to safety. Consumer confusion and concern has been fuelled by the activity of activists and the lack of consistent regulation.

The CGF has set up a steering committee to assess the scope for global, collaborative action to address these issues and to grow consumer trust. Our initial focus is on personal care categories (beauty, suncare, skincare, haircare, personal wash etc).

To learn more about our work on non-food safety and how to get involved, please contact us.





Our Working Groups

Our work relies on the engagement of our members. Currently, there are about 1,500 experts involved across more than 40 steering, technical, local and project-specific working groups. These provide important opportunities for companies to ensure they utilise their seat at the table and have a voice in the industry-wide solutions that are being developed.

These groups help generate strategies, develop toolkits, guidelines and reports, and offer opportunities to share best practices and build expert peer-to-peer networks. Together, these help the industry advance its implementation of our public resolutions and commitments and drive positive change globally, benefiting people, planet and business.

Today, you can engage with your peers and other key stakeholders via these groups, so please contact us to learn more about where you can get involved.





Regional Activities

Our mission is to drive efficiency and positive change by helping manufacturers and retailers to collaborate together on a CEO-driven agenda. In order to drive positive change as broadly as possible and engage all of our members, we complement our global efforts with a regional approach. This involves tailoring the global strategies so that they are relevant to each region, sharing implementation best practices and engaging with key local stakeholders.

Thanks to our global offices, we are strategically located to support our members on a daily basis. Our international headquarters in France looks after all our EMEA members, the US and Colombia offices focus on the Americas, and our Japan and China offices are driving member engagement in Asia. Of course, our regional activities go far beyond these office locations. We regularly hold events, meetings and workshops in other relevant countries. We are also actively engaging with key stakeholders in these regions to further support our work, including public health authorities, governments, industry bodies and NGOs.

Office locations



Our Global Events

At the base of every global organisation is a solid foundation, and our commitment to providing you with the very best membership experience ensures we are no different. Our Knowledge & Best Practice Sharing Platform was created to promote first-class knowledge exchange, networking and collaboration among the wider membership and with external stakeholders. This platform aims to support the work being undertaken by our committees and working groups and to explore additional channels for the promotion of our initiatives and opportunities for networking and collaboration.



THE GLOBAL SUMMIT

The annual Global Summit is our flagship event, exclusively reserved for CEOs and C-level executives from our member companies. It is the place where retailers, manufacturers and their services providers come to discuss future business trends, network and share knowledge and best-practices for overcoming today's most pressing challenges.

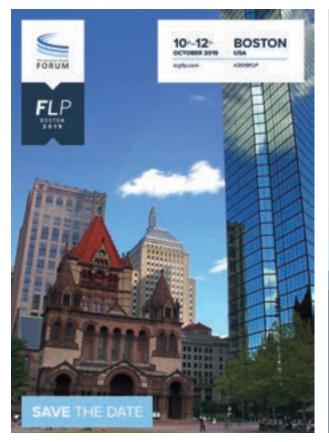
www.tcgfsummit.com

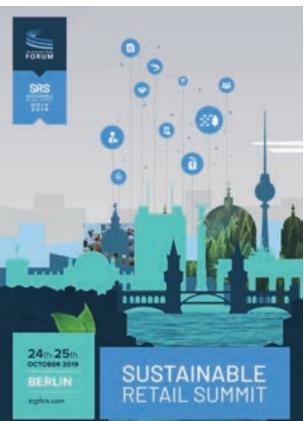
GFSI CONFERENCE

The GFSI Conference is the industry's annual rendezvous for the advancement of food safety worldwide. It brings together over 1,000 leading food safety professionals from more than 60 countries around the world to share knowledge, tackle emerging challenges and strengthen collaboration for food safety.

www.tcgffoodsafety.com







FLP

The FLP exists to create a network of young leaders that together can build a sustainable future for the consumer goods industry. We are committed to helping you tackle how and why. Understand concretely what building a strategy and a company with purpose really means, and how technology can be used to drive positive change. We are building leaders for companies with purpose.

www.tcgfflp.com

SUSTAINABLE RETAIL SUMMIT

The Sustainable Retail Summit provides a unique opportunity to learn first-hand how companies and consumers are taking positive action towards changing their behaviour to improve transparency and overcome today's biggest industry challenges. It's about working together to build a sustainable, healthier tomorrow by sharing knowledge, accelerating change and driving positive business actions.

www.tcgfsrs.com

Sponsorship

BE MORE THAN JUST A DELEGATE: BE SEEN AND KNOWN

If you wish to stand out from your competitors, get direct access to potential business partners from around the world and clearly demonstrate your support to the retail and consumer goods industry, we invite you to become an Official Sponsor of The Consumer Goods Forum and take advantage of the perfect setting we provide to showcase and enhance your brands, products and services to the key industry decision makers.

As the only global organisation representing both retailers and manufacturers, The Consumer Goods Forum offers a unique sponsorship experience. One where you know that only the very best and most relevant delegates will be invited. Take this opportunity to show exactly what your company stands for and be present on the best stages in our industry. This is your chance to be part of something that inspires actions and showcases the very best our industry has to offer.

From CEOs and C-level executives to topic experts covering food safety, sustainability, health, logistics, technology and more, to our industry's future leaders, our global events will help get your brand and company in front of the right industry people and stakeholders no matter where we are in the world.

For further information, contact our sponsorship team: sponsorship@theconsumergoodsforum.com



ENDLESS OPPORTUNITIES

- Presentation Opportunities
- I-Zone and Exhibition Stands
- Special/Breakfast Sessions
- Discovery/Store Tour Programmes
- Conference Coffee Breaks, Lunches,
- Cocktails, Dinners and Espresso Bar
- Delegate Business Lounge and WiFi
- Delegate Bags
- Conference Videos
- Charging Stations
- Studies and Thought-Leadership Papers
- Visibility Package

"Danone is a proud sponsor of The Consumer Goods Forum in different ways for a long time now. The proximity with CGF members we got thanks to this sponsorship has allowed Danone to established strong and sustainable partnership with many companies over the years."

BRUNO DE FOUGEROUX, VP Global Customers, **Danone**

"KPMG has been a long-standing sponsor of The Consumer Goods Forum — the pre-eminent association for the consumer and retail industry. This partnership provides us with the opportunity to support and strengthen our relationship with senior executives at many of the world's leading brands."

ELAINE PRATT, Head of Global Marketing and Communications, Consumer Markets, **KPMG**

Calendar Highlights



3rd-4th December 2018	Barcelona	16th-17th January 2019	Barcelona
Springboard: i-Commerce		Springboard: Integrated Commerce	
25th-29th February 2019	Nice	12th-13th March 2019	London
GFSI Conference		Health & Wellness Steering Committee Meeting	

16th April 2019	Tokyo	11th-14th June 2019	Vancouver
Japan Day		Global Summit	

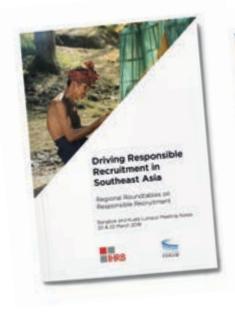
10th-12th October 2019	Boston	22nd-23rd October 2019	Berlin
FLP Congress		Health & Wellness Steering Committee	

24th-25th October 2019	Berlin	October 2019	Chengdu
Sustainable Retail Summit		GFSI China Focus Day	

Our Publications

SEE WHAT COLLABORATION BRINGS

Covering a variety of topics and purposes, our publications are a result of the dedicated work of our members. Through the extensive efforts being made by our committees, working groups and project teams, we are able to provide you with a regular supply of important documents on future trends and top of mind issues, implementation and guidance and communication and alignment, as well as event summaries. Here is a snapshot of that great work.



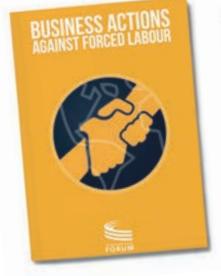
Driving Responsible Recruitment in Southeast Asia



Al and Robotics Automation in Consumer-Driven Supply Chains



Top of Mind: Think Like a Start Up



Business Actions Against Forced Labour

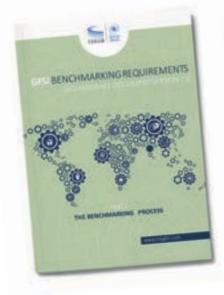


Healthier Lives Case Studies Booklet



Food Waste Case Studies Booklet





GFSI Benchmarking Requirements v7.2





Health & Wellness Progress Report

Low Carbon Solutions for a Sustainable Consumer Goods Sector



FLP Case Studies: Growing Your Future Together



GFSI Conference 2018 Executive Summary



Global Summit 2018 Executive Summary

Our Members

AMERICAS

3M

A.T. KEARNEY ADVANTAGE GROUP AGRINAL / SOLLA ALEX LEE ALMACENES EXITO AMAZON ARCA CONTINENTAL ARTELI AUTO MERCADO BIMBO BOSTON CONSULTING GROUP CAMPBELL SOUP CARGILL CASA LEY CENCOSUD CENTRO CUESTA NACIONAL CHOBANI CLOROX COCA-COLA COLGATE-PALMOLIVE CONMEXICO COSTCO CVS HEALTH DAYMON WORLDWIDE DELOITTE DIGIMARC DRISCOLL'S EGG FARMERS OF CANADA FI REY FARMACIA GUADALAJARA FEMSA GENERAL MILLS GREENFENCE **GRUPO LALA GRUPO NUTRESA** GRUPO RAMOS GS1 CANADA **GS1 MEXICO** GS1US HIPERMAXI HORMEL FOODS IBM ICIX IGA J.M. SMUCKER

JOHNSON & JOHNSON

KELLOGG'S KIMBERLY-CLARK KROGER LOBLAW'S LOGYCA / ASOCIACION LONGO BROTHERS FOOD MARKETS INC. MARS, INCORPORATED ΜΟΟΔΙΝ MCCORMICK MERCK ANIMAL HEALTH MERIEUX NUTRISCIENCES MONDELEZ NATIONAL REGISTRY OF FOOD SAFETY PROFESSIONALS NATURIPE FARMS NBC UNIVERSAL NORTH WEST COMPANY **OPERADORA MERCO** OVERWAITEA FOOD GROUP / SAVE-ON FOOD PAO DE ACUCAR PEPSICO **PROCTER & GAMBLE** PWC S.C. JOHNSON SALESFORCE SEALED AIR SFI (SUSTAINABLE FORESTRY INITIATIVE) SIGMA ALIMENTOS SMU SOBEYS SPENCER STUART SUPER SAN FRANCISCO DE ASIS SUPER SEIS/STOCK SUPERMERCADOS LA COLONIA SUPERMERCADOS PERUANOS TARGET THE POIRIER GROUP TRANSPARENCY ONE TYSON FOODS USSEC (US SOYBEAN EXPORT COUNCIL) WAKEFERN FOOD WALGREENS BOOTS ALLIANCE WAL-MART STORES

WALT DISNEY

FORUM ASIA & **OCEANIA** A.S. WATSON AEON ΑJΙΝΟΜΟΤΟ ALIBABA GROUP APP (ASIA PULP & PAPER) ARATA ASAHI GROUP HOLDINGS AUSTRALIAN FOOD & **GROCERY COUNCIL BEIJING HUALIAN** BETTER LIFE COMMERCIAL CHAIN SHARE (BUBUGAO) CARGILLS (CEYLON) CCFA (CHINA CHAINSTORE & FRANCHISE ASSOCIATION) CENTRAL FOOD RETAIL CO. COFCO CHINA RESOURCES **RETAIL GROUP** DAIRY FARM INTERNATIONAL DOLE JAPAN FCORE EZAKI GLICO FUJI OIL HOLDINGS FUJITSU **GS1 AUSTRALIA** GS1 CHINA GS1 HONG KONG GUANGZHOU LIBY ENTERPRISE HARADA TEA PROCESSING HIKARI MISO HITACHI ZOSEN HOUSE FOODS ITO FN ΙΤΟCΗU-SHOKUHIN ITOHAM FOODS JD.COM JAPAN CHAIN STORES ASSOCIATION JAPAN TRANSCITY

WEGMANS

WONDERFUL COMPANY

WORLD ECONOMIC

JCCU (JAPANESE CONSUMERS CO-**OPERATIVE UNION** KAGOME ΚΑΝΤΟυγΑ ΜΑΤΑΝΟ SHOKUHIN као KATO SANGYO KEWPIE KIKKOMAN CORPORATION KIRIN HOLDINGS KOKUBU KUSURI NO AOKI LAWSON LOTTE CORPORATION MARUBENI CORPORATION MARUDAI FOOD MARUKOME MEGA MART MEGMILK SNOW BRAND MEIJI ΜΙΚΑΚUTO MITSUBISHI CORPORATION MITSUBISHI SHOKUHIN MIZKAN MORINAGA MORINAGA MILK INDUSTRY NEW HOPE LIUHE NEW ZEALAND FOOD AND GROCERY COUNCIL NICHIREI FOODS NH FOODS NIHON SHURUI HANBAI NIPPON ACCESS NIPPON SUISAN KAISHA NISSEI NISSHIN FOODS NISSIN FOODS HOLDINGS NTUC FAIRPRICE PASCO SHIKISHIMA CORPORATION PRIME AGRI ROBINSONS SUPERMARKET S & B FOODS SANITARIUM HEALTH & WELLBEING SAPPORO HOLDINGS SECOMA

SHEN SIONG GROUP SENKO SHINMEI SHISEIDO SHIYAO INVESTMENT SIGMAXYZ SOFTBANK CORPORATION SUNTORY BEVERAGE & FOOD SWIRE BEVERAGES TABLEMARK TERAOKA SEIKO TOYO REIZO TOYO SUISAN KAISHA TSURUHA HOLDINGS UNICHARM WING ON WOOLWORTHS WU-MART YAMABOSHIYA YAMAKI YAMATO HOLDINGS YAMAZAKI BAKING YUSEN LOGISTICS **7FN-NOH**

EUROPE

AB INBEV

ACCENTURE AECOC - GS1 SPAIN AGRO-DEVELOPPEMENT AHOLD DELHAIZE AHT COOLING SYSTEMS AIMIA LOYALTY ANALYTICS. ALFRED RITTER ALIXPARTNERS, LLP ALTAVIA ALVAREZ & MARSAL AMCOR ANDROS ANTHESIS APFD AUCHAN **BAHLSEN** BARILLA BAVARIA BIC BIOMERIEUX BRAND LOYALTY **BSI GROUP**



BUREAU VERITAS **BVI H (BUNDESVERBAND** DES DEUTSCHEN LEBENSMITTELHANDELS) CAPGEMINI CAPITALENT CARREFOUR CARTAMUNDI CASINO CAVENDISH & HARVEY CENTRAAL BUREAU LEVENSMIDDELENHANDEL CEPA (CONFEDERATION OF EUROPEAN PEST MANAGEMENT ASSOCIATIONS) **CLARKS** CHOICES INTERNATIONAL FOUNDATION COMEOS CONAD COOP SVERIGE COOP SWITZERLAND DAGSAM DALIM SOFTWARE DAMCO DANONE **DEVELEY SENF & FEINKOST** DIA DLF DM-DROGERIE MARKT DNV GL BUSINESS ASSURANCE DOHLE DR. KURT WOLFF DR OFTKER DSM EAGLE EYE ECOLAB EDISON INTERNATIONAL EGON ZEHNDER EL CORTE INGLES ELAH-DUFOUR FMD ESSEC **ESSELUNGA** ESSITY ΕY EUROCASH FCD (FÉDÉRATION DU COMMERCE ET DE LA DISTRIBUTION) FEDERDISTRIBUZIONE FERRERO **FNLI** FREIBERGER FSSC 22000

FTA (FOREIGN TRADE ASSOCIATION) GEROLSTEINER BRUNNEN GLAXOSMITHKLINE GPS DATASERVICE GREENYARD **GS1 AUSTRIA** GS1 DENMARK **GS1 FINLAND** GS1 FRANCE **GS1 GERMANY GS1 GLOBAL OFFICE** GS1 NETHERI ANDS **GS1 SWITZERLAND** HDF (HANDELSVERBAND DEUTSCHLAND) HEINEKEN HENKEL HR GROUP HUGO BOSS I.L.E.C. (INSTITUT DE LIAISONS ET D'ETUDES DES INDUSTRIES DE CONSOMMATION) ICA IDH, THE SUSTAINABLE TRADE INITIATIVE IFA RETAIL, S.A. IFFCO IGD ILLYCAFFÈ INDICOD-ECR (GS1 ITALY) INTACT GMBH INTERNATIONAL EGG COMMISSION **ITW HI-CONE** JAMIE OLIVER LICENSING JMR JOHN BROWN MEDIA KANTAR CONSULTING KASTNER **KESKO FOOD** LAMBERTZ LEAD NETWORK L'ORÉAL LOTUS BAKERIES LOUIS DELHAIZE LRQA MANOR MARKANT MARKS & SPENCER MARTINAVARRO MASPEX MAV (AUSTRIAN ASSOCIATION OF THE BRANDED GOODS INDUSTRY)

MCKINSEY METRO **MIGROS TICARET** MIGROS MORE THAN MEALS MUSGRAVE NAGEL-GROUP NIELSEN NESTLE NORGESGRUPPEN OLIVER WYMAN OSA DC OVOTHERM PA CONSULTING PAYBACK PERIFEM PLADIS PLANET RETAIL POLYMER LOGISTICS PRO CARTON - ECMA PURATOS RABOBANK RALLYE RENOVA **RENTOKIL INITIAL** RFWF RHFINGOLD INSTITUT ROLAND BERGER RUPP SAINSBURY SALLING GROUP SAP SAVENCIA SCHIEVER SEPHORA SHELL INTERNATIONAL SHIRLAND VENTURES SICPA SIG COMBIBLOC SOK SONAE - MODELO CONTINENTE HIPERMERCADOS SPAR INTERNATIONAL SSI SCHÄFER ST. MICHEL SUPER-MAX SUPERUNIE SUPPLY CHAIN INFORMATION MANAGEMENT (SIM) SUTTERI ÜTY SWEDISH FOOD RETAILERS' FEDERATION

SYMPHONY EYC SYMRISE SYSTEME U TAN-VIET INTERNATIONAL тсс TESCO TESTO TETRA PAK THE JOHN LEWIS PARTNERSHIP TOKMANNI TRACE ONE - AGENTRICS UNILEVER VANDERLANDE VERSHOLD WALKERS SHORTBREAD WELEDA ZABKA POLSKA 3DS

MIDDLE EAST & AFRICA

AMKA PRODUCTS CGCSA (CONSUMER GOODS COUNCIL OF SOUTH AFRICA) DUBAI CHAMBER OF COMMERCE AND INDUSTRY FAIRY BOTTLING ONCOST CASH & CARRY PACKNSTACK PANAGORA MARKETING PICK N PAY STORES SMOLLAN SPINNEYS SPINNEYS DUBAI WOOLWORTHS (PTY)



Membership to The Consumer Goods Forum offers you and your company the chance to be part of a unique, CEO-led organisation that is driving the development of a more efficient, trusted, healthy and sustainable industry that benefits people, planet and business.

www.theconsumergoodsforum.com

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