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Most relevant actions - Covid-19

Stores and distribution centers:

1. all risk employees - respiratory diseases, cardiovascular diseases, oncological diseases, diseases with immunosuppressive therapy, pregnant women and other chronic diseases sent home with 100% payment;
2. for the remaining 50% / 50% rest in a 15-day rotation regime
3. Max 4 customers / 100 m2 in stores
4. Store hours reduced for one shift
5. Use of masks and frequent disinfection of people and surfaces
6. The entire medical department in support of employees

Offices

1. In the central offices, only those identified as critical for the business are in person, the rest in teleworking.
2. All social areas closed - eg. canteen, wellness center.
3. Daily disinfection of all tables, chairs, telephones, constant disinfection with alcohol on elevator buttons, taps, door handles, handrails, vending machines, microwaves, others
4. Deep disinfection, including floors and workstations, during all weekends

Customers

1. Open letter and digital communication sent to customers reaffirming that we are prepared and ensuring that there is no shortage of food
2. "Continue to Feed Portugal" initiative - joint statement from all retailers operating in Portugal - stating that we are together in this battle and that we will be able to secure food for everyone. Alerting to the need for responsible behavior - asking to buy only what they really need