



Good food, Good life

Helping tackle the Covid-19 pandemic

Our actions

At Nestlé, we are deeply concerned at the impact of the coronavirus crisis on people around the world. We have been monitoring the situation closely as it has developed. The World Health Organization's recommendations and government actions have guided us in taking bold decisions and actions to assist those in need. From the start of this pandemic, we have been working hard to keep our employees, business partners and the communities where we operate safe.

As COVID-19 has spread, we have scaled-up our safety and health recommendations and instructions to our employees globally. This includes guidance on basic hygiene precautions applied at home and at work, disinfection measures, a total ban on international business travel, limiting face-to-face meetings, asking our employees who traveled to affected areas to stay at home for 14 days before returning to work and encouraging our employees to work from home wherever and whenever possible.

We have taken lessons learned from those countries first affected by the outbreak to adapt our actions and communications in other geographies as the situation has evolved. We are committed to ensuring the continued production and delivery of our foods, petfoods and beverages for consumers worldwide. To achieve this, we are working closely with our supply chain, distribution and retail partners. We are assessing the situation on a day-to-day basis.

People are at the heart of our business

The outbreak of Covid-19 is stressful for many of us. Fear and anxiety about the virus can be mentally overwhelming and generate strong emotional reactions in adults and children. We provide tips and guidance to employees on how they can cope with stress and anxiety through various internal services and dedicated communications channels. We are leveraging digital platforms to maintain team spirit, the sense of belonging and to enable a strong human touch.

Caring for communities – Nestlé in USA

On Friday March 20, Nestlé and Freshly announced a \$500,000 donation to Meals on Wheels America in support of seniors - one of the groups most affected by this crisis. This will help fund the 5,000 community-based programs fighting senior isolation and hunger. The donation will replenish food and supplies, subsidize additional transportation and personnel costs, enable tech-based efforts to check in on isolated seniors, and facilitate supply chain logistics with national vendors to help vulnerable communities.

As job disruptions and school closures hit food insecure households the hardest, demands on food banks are rising. Nestlé USA is supporting local service organizations and area food banks with monetary donations, with a particular focus on the Washington, DC area, Seattle, Cleveland and [St. Louis](#). Additionally, Nestlé is supporting Share Our Strength's [No Kid Hungry](#) to provide meals to children who would otherwise receive them in school.

From coast to coast, our teams are supporting community partners with product donations. Our supply chain team continues to work with Feeding America to move donated product and waters to food banks.



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Top Management leadership:

“As this crisis continues to disrupt the lives of our employees, consumers and communities, this is one of the ways we’re mobilizing relief efforts across the US, and around the world to help,” said Steve Presley, Chairman and CEO of Nestlé USA. “I’m proud of the collective efforts across Nestlé and the industry to extend our support to communities in this time of need.”

Example of communications to employees

Basic hygienic posters & videos

**Coronavirus:
Keeping us all safe**

-  **Wash your hands thoroughly with soap and water (for more than 20 seconds)** or use the hand sanitizers made available, several times a day.
-  **Cough and sneeze into a paper tissue** After use, dispose of the tissue in a closed trash can. Wash your hands thoroughly with soap and water as soon as possible.
-  **Or cough and sneeze into your sleeve or elbow** This is safer than sneezing into your hands. Wash hands thoroughly with soap and water as soon as possible.
-  **Avoid close social contact** Such as handshakes, hugging and kissing. Try to avoid crowded places as much as possible.
-  **Any questions?** Take a look at the Nest coronavirus page or contact your HR partner.

