SPRINGBOARD BARCELONA 2018

filter, transform and grow







INDEX/AGENDA

3 Dec **FREIXENET TOUR** 6 DINNER AT THE EL NACIONAL 7

4 Dec PA CONSULTING 8 INTEL 12 LUNCH **CAPGEMINI** 14 CGF | E2E VALUE CHAIN 16 END



INTRODUCTION SPRINGBOARD BARCELONA 2018







This first-ever Winter Solstice SpringBoard was The Winter Solstice SpringBoard also tested a milestone in the E2E strategy of spreading best practices. Bringing together the very best the teaser movie, an artist-inspired giveaway, experts in their respective fields, the event in a short video documentary and a high-quality Barcelona was built around the topics of Artificial Intelligence, Data Exchange, Robotics and Machine Learning.

More generally, SpringBoards are specially-de- can be used for promotional purposes by the signed, invitation-only workshops. Their goal is to get the best experts into one room to joint- and thought-leadership. ly assess, discuss and learn from each other, focusing on the newest trends impacting our industry. We want to enable the exchange of knowledge between experts in these different disciplines, seeking points of connection and re-enforcement.

new tools of marketing and communication, like printable report.

The latter two were also designed to serve as a souvenir for all participants. On top of this, they event sponsors to showcase their involvement



FREIXENET TOUR

Our friends and sponsors from GrauGriell Returning from Spain's Penedes region, organised an excellent visit to the produc- participants went back to their hotel in Potion belt of one of the world's most famous ble Nobu where they joined the rest of the producers of sparkling wine, Freixenet. The team for an organised VIP bus ride to the faparticipants who confirmed their attend- mous "El Nacional" restaurant in downtown ance early enough were invited on this trip Barcelona. In the midst of buzzing bars and were treated to a personal greeting and restaurants, the CGF SpringBoarders and private tour by Freixenet's CIO and enjoyed a special selection of tapas while CCO. Participants all marvelled at the high- taking the time to connect, network and tech, underground production plant where make new friends. art meets magic, and excellent taste.







DINNER AT THE *EL* NACIONAL



Identify and monitor risks to anticipate disruptions





Seeing is believing. How PA helps clients create real-time transparency and visualisation in E2E Supply Chains

SUPPLIER RISK MANAGEMENT

Oliver Lofink, Rogier Pronk and JJ Van Der Meer introduced how PA is developing a Tier-N supplier risk management software tool, which enables you to visualise risk across your supply chain and receive event driven early warnings, enabling rapid response. This includes:

- Identify and monitor risks to • anticipate disruptions
- Receive warnings and address . changing situations proactively
- Support quick identification of alternative sources
- Protect unbroken and uninterrupted supply



ADVANCED SHIPMENT MONITORING

Working with Intel, PA has developed an advanced tracking and monitoring system for valuable assets in transit. Featuring a disposable smart tag and gateway module for global connectivity, the system provides a secure, scalable, cost effective solution for asset tracking. This includes:

- Track temperature, humidity light, shock, tilt and location
- Monitor temperature to see if it exceeds regulated levels
- Receive alerts if package is separated or breaks geofences
- Know where and when excessive shock or tilt occurs





At Escavox, Luke Ward is changing the way we think about track and trace for supply chain, to make it easier to optimize food supply chains for improved quality and reduced waste.

Shewmaker are reading food quality metrics directly from food, by linking low cost optical measurement systems to specialised laboratory food analysis data.

Individually these beacons exemplify the magic that happens at the intersection of IoT, AI and Food. The real intersection though, the gestalt we seek, lies at the intersection of all three beacons. What happens when real time food analysis by consumers informs the operation of



As a technologist passionate about impacting health and wellbeing through food and nutrition, Chris Hunt discusses how he is constantly on the lookout for the innovative "beacons" of hope which can help to change the industries he serves. Those beacons might be raw technologies which can help to disrupt, but the real game changers, the brightest beacons, are the firms putting those technologies to work immediately to change the quality of our lives for the long haul.

In technology's constant battle of hype versus hope it seems the winners lie at critical intersections; between individu- efficiency and environmental impact.

al technologies, for sure; but especially between hope-filled technologies and real world problems. For a long time now he has been most interested in the intersection of IoT, AI and Food: how might today's convergence of IoT and Al transform the business of food, to improve how all of us are nourished? In Barcelona it's this convergence which we explored together.

At niolabs for example, Doug Standley is not only changing how we think about IoT through a profoundly different architecture and toolset, he's combining IoT and AI on the farm to transform quality,

farms and the entire supply chain; farms which which have the tools needed to implement change systematically; supply chains for which measurement and analytics are the norm so that they can be optimised for the economic delivery At TeakOrigin, Brent Overcash and Greg of the quality of food needed for new levels of health and well being through nutrition, at a global scale.

> We need to change the business of food, and I believe we are at a turning point where key technologies like IoT and AI together are helping thought leaders in food make dramatic positive change a reality already. As a technologist working for a firm at the roots of Silicon Valley, it's a privilege to be a part of that change, Chris concluded.





LUNCH // SHOWCOOKING

Our hosts at ROC 35 had a special treat Worthy of a special mention, the CGF's E2E for us. Besides the excellent finger food Value Chain Pillar Director Ruediger Hagethroughout the day, the trusted kitchen team dorn presented the "Making of", a short clip delivered a beautiful risotto that was cooked produced with resident Korean artist HYE. in front of our eyes during the lunch break. Then, commissioned pieces of art, each Again, it was the perfect time to engage in piece individually hand-signed by the artist, conversation in a relaxed atmosphere. Par- were presented to participants and were ticipants enjoyed the Mediterranean cuisine very well received by all. It was seen a speand gained energy for the second half the cial moment that goes above and beyond day with its inspiring speeches, discussions the excellent knowledge-sharing moments. and business insights.

12







Ron Tolido

Expert in Artificial Intelligence ar TechnoVision, Insights and Dat IT Strategy Transformatio

Ron Tolido of Capgemini talked about Artificial Intelligence (AI) as being the collection of capabilities and behaviour by learning systems that are perceived by humans as intelligence. While the perception of Intelligence evolves over time, typical AI capabilities currently include speech, image & video recognition, autonomous objects, natural language processing, conversational agents, prescriptive modeling, augmented creativity, smart automation, advanced simulation and complex analytics & predictions. It offers immersive, highly personalised experiences are simplifying customer journeys and boosting sales. Augmented operations are reducing costs and powering smart factories. Across the industries, AI is empowering employees and driving material performance improvements. And it's happening today, as illustrated by a range of examples.

This is not just about the bots, machine learning or the maths. We believe in an ethical, people-first approach, Ron said. Every Perform AI engagement considers culture, process, data and technology – proactively managing the effect of each new initiative on your AI-enhanced workforce. Building trust and transparency to ensure adoption and success.

Kees Jacobs addressed one of the areas where AI and Machine Learning can make a big difference in the CPG and retail industry: product data management and sharing. Capgemini is working with The CGF on the so-called 'Product Data Leapfrogs', looking to make a stepchange in product data accuracy and completeness, which currently present fundamental and urgent challenges to the success of both retailers and manufacturers in an omni-channel world. There is a clear need to move urgently and at scale beyond current industry and organisational paradigms.

New Al-enabled technologies can indeed address many of the industry's problems in generating and sharing product data. For example, as Ram Rampalli of Walmart presented: AI, machine learning and computer vision approaches can extract many attributes automatically from two straightforward sources of product attributes - product images and written product descriptions. Estimated, today the technology can extract up to 600 product attributes this way and can be expected to deliver even more attributes going forward. Also a data-leapfrog can be made by Al-enabled federated, peer-to-peer data-sharing approaches, that take product data from manufacturers and other sources, automatically translating it into the attributes required by retailers.



Artificial Intelligence is empowering employees and driving material performance improvements





Product materia-metrics, optical sensors on "the edge" making decisions and communicating with each other leveraging **SimpleLinks**





End-to-End Value Chain

2L and Data Leapfrogs

Data networks have gone from tightly proven technical standards.

promoting combined sets of data points for contextual identification; and 2L inknit and durable to being much more fluid and interchangeable. A new paper troducing contextual identification in a from the CGF E2E Value Chain Pillar Machine-to-Machine world through the points to a new breed of market-drivpower of sensors in value networks. en best practices with simple tools and Beyond the well-known GPS trackers, 2L introduces product 'materia' metrics, optical sensors on "the edge" mak-2L(CGF)-"LabelLess-TheContinuum", ing decisions and communicating with puts brackets around internal E2E deeach other leveraging SimpleLinks. With velopments over the past 36 months by the help of Kees and Ram, Ruediger Director Ruediger Hagedorn and others. visualised the connection between the Highlights are the now fully-embedded 2L Concept Paper and recent developconcepts, like SimpleLinks, which is ment of the CGF Product Data LeapFrog preparing for total interconnectivity Initiative. The "Federated LeapFrog of all entities in a value network from Team" looks into distributed data exwarehouse doors to pallets to delivery change leveraging key elements of the documents; the integration of Time-2L Paper, driving towards a more flexible Binder for secure identification through automated world. radio-frequency and DNA sequencing



Thanks for everything and see you at the next SpringBoard!



About The Consumer Goods Forum

The Consumer Goods Forum ("CGF") is a global, paritybased industry network that is driven by its members to encourage the global adoption of practices and standards that serves the consumer goods industry worldwide. It brings together the CEOs and senior management of some 400 retailers, manufacturers, service providers, and other stakeholders across 70 countries, and it reflects the diversity of the industry in geography, size, product category and format. Its member companies have combined sales of EUR 3.5 trillion and directly employ nearly 10 million people, with a further 90 million related jobs estimated along the value chain. It is governed by its Board of Directors, which comprises more than 50 manufacturer and retailer CEOs.

For more information, please visit: www.theconsumergoodsforum.com.



